



April 9, 2026

**ADDENDUM #3
RFP NUMBER: 25-08**

**ELECTRONIC HEALTH RECORDS (ERH) AND DATA MANAGEMENT PLATFORM FOR
CHILDREN AND YOUTH BEHAVIORAL HEALTH INITIATIVE (CYBHI) FEE SCHEDULE
USE**

IMPORTANT NOTICE

Please make the following changes to RFP Number 25-08:

1. Bid Closing Date: RFP Number 25-08 closing date has been changed to April 24, 2026 at 2:00:00 p.m. PDT at the Orange County Superintendent of Schools, Attn: Kristin Lange, Purchasing & Contracts Manager, Purchasing Department, 200 Kalmus Drive, Building A, Costa Mesa, California 92626

Please note the following responses to questions asked by prospective Responders:

Question 1. STUDENT ENROLLMENT COUNT Section 19 requires proposers to provide a Not-to-Exceed total cost for Year One. To accurately calculate implementation costs, could OCDE confirm the approximate student enrollment count for the ACCESS program population that will be served under this contract?

Answer: ACCESS has about 2000 students each year. Our student population is not static, rather transactional. In addition, possible future need for 100 students for our Mental Health Wellness team.

Question 2. Given the tight timeframe between receiving answers, preparing submissions, and delivery times, can the proposal submission deadline be extended to allow bidders sufficient time to incorporate responses and submit proposals?

Answer: The RFP due date has been extended to April 24, 2026 at 2:00:00 p.m. PDT.

Question 3. Can you disclose the names of the bidders who submitted questions in response to the RFP?

Answer: Strbac Solutions, My Cabinet Schoolhealth

Question 4. Do you have an anticipated go-live date for the new Electronic Health Record (“EHR”) system?

Answer: Training July – September and live in August.

Question 5. Will you assign a team for implementation, including both Orange County Superintendent of Schools (“the Superintendent”) and the Superintendent’s departments and programs staff? If applicable, please specify the number of staff members who will be involved and outline their respective roles.

Answer:

OCDE-ACCESS:

Clinicians=6

School Counselors = 11

School Psychologists=10

School Nurses=4

Mental Health Manager=1

Wellness Coaches - TBD

OCDE MH Regional Coordinators and Crisis Response staff=10

Question 6. Besides Aeries, are there other SIS the new EHR will need to integrate with? Please provide the names of these student information systems. Please provide the specific data elements required and the frequency of data exchange between the SIS and EHR.

Answer: Only Aeries. Daily data exchange.

Question 7. In addition to overseeing the contracting process and managing payments, what other roles will the Superintendent have with the chosen vendor and the EHR system? For instance, will the Superintendent be responsible for providing support, assisting in system configuration, or offering training to the Superintendent’s departments and programs?

Answer: We are looking for an EHR to provide initial training for staff, in addition to ongoing training support including answering questions related to dashboard use, billing, eligibility for reimbursement services, etc. The implementation and training will be supported by the OCDE-ACCESS Mental Health Manager and OCDE Mental Health and Wellness Team.

Question 8. Has the Superintendent received EHR demonstrations from other vendors? If yes, which vendors and systems have you seen?

Answer: Yes: TadHealth, Practi-Cal, MBT, LeaderServices, CareSolace

Question 9. Please clarify whether the Superintendent or the participating Superintendent’s departments and programs currently use an EHR system. If so, can you specify which system or systems are being used, and the information below?

When was the EHR system implemented?

When does the contract end?

Is the EHR self-hosted or vendor-hosted?

Answer: We do not currently use an EHR for CYBHI; we use Leader Services for LEA-BOP

Question 10. Please specify the minimum number of EHR users that should be factored into the bidder's fee schedules. These users may include clinicians, social workers, IT personnel, administrative staff, support staff, and anyone requiring EHR access.

Answer: 50

Question 11. Do you have a preferred format for submitting fee schedules that allows for an apples-to-apples comparison across bidders?

Answer: No.

Question 12. How many providers (with NPI for billing, including LCSW, LPC, etc.) do you anticipate being part of the CYBHI program? While we understand that you cannot guarantee participation at this point, having a high-end best case and low-end counts will be crucial in providing the revenue cycle services cost estimate.

Answer: 45

Question 13. For contracting and credentialing with the payers for reimbursement, Medi-Cal, and Commercial payers, will the contracts be expected to be at the cohort level or school level?

Will the selected vendor be expected to negotiate the contract reimbursement rates or accept the standard rates for Commercial and MCO payers?

Are the providers already licensed and credentialed in the state (as far as you are aware)?

Do you have a list of commercial payers you want to be contracted and credentialed with initially?

Do providers have to be credentialed/enrolled with the CYBHI program or just the schools?

Answer: A. OCDE-ACCESS, the school level
B. Reimbursement rates are set by the CYBHI fee schedule
C. Licensed and Credentialed
D. No
E. A list of NPI numbers need to be submitted to carelon for all providers for the CYBHI program

Question 14. Will prescribing be a need for the Superintendent EHR solution? If yes, how many prescribers should be included in our cost proposal? no

Answer: No

Question 15. Are there specific labs, pharmacies, and/or HIE integration needs?
If yes, which labs/pharmacies?
If yes, which HIE?

Answer: No

Question 16. Which nationally recognized assessment and screening tools, such as ABAS, ACE, ASAM, AUDIT, CAFAS, CAGE, CALOCUS, CIWA, CRAFFT, C-SSRS, DLA-20, GAD-7, LOCUS, PECFAS, and PHQ-9, should be included in the new EHR?

Answer: None.

All RFP Documents remain unchanged except sections or parts of sections added to, revised, deleted or clarified by this Addendum.

This Addendum shall be considered part of the RFP Documents for the above-mentioned project as though it had been issued at the same time and shall be incorporated integrally herewith. Where provisions of the following supplementary data differ from those of the original RFP Documents, this Addendum shall govern and take precedence.

Responders are hereby notified that they shall make any necessary adjustments in their bid on account of this Addendum. It will be construed that each Responder's bid is submitted with full knowledge of all modifications and supplemental data specified herein.

Sincerely,



Kristin Lange
Purchasing & Contracts Manager
Orange County Department of Education