

Orange County Department of Education Human Resources Department Classified Management Class Specification

Program Specialist, Expanded Learning Programs

Class Code: 1589 Work Days: 225

GENERAL PURPOSE

Support the day-to-day development, implementation, and management of Orange County's Expanded Learning program activities including, but not limited to: After School Education and Safety Programs (ASES), After School Safety and Enrichment for Teens (ASSET), Expanded Learning Opportunities Program (ELO-P), 21st Century Community Learning Center Programs (CCLC); provide school personnel with training and skills to support expanded learning education; serve as a liaison and resource to school districts, county offices of education, and community agencies; and provide assistance to higher level management staff.

SUPERVISION RECEIVED AND EXERCISED

- 1. Receives direction from higher level management staff
- 2. Exercises direct supervision over professional, technical, and clerical staff.

ESSENTIAL DUTIES AND RESPONSIBILITIES

This position description is intended to describe the general nature and level of work performed by an employee assigned to this position. This description is not an exhaustive list of all duties, responsibilities, knowledge, skills, abilities, and working conditions associated with this position. All requirements are subject to possible modification to reasonably accommodate individuals with a disability.

- 1. Recommend and assist in the implementation of goals, objectives, and strategic plan; establish schedules and methods for providing specialized services; implement policies and procedures.
- 2. Organize, schedule, and implement a variety of training programs, workshops, and meetings to meet the needs of expanded learning programs.
- 3. Serve as a county representative for Orange County's Expanded Learning Program services by establishing and maintaining effective work relations with state and local community agencies, and the network of expanded learning educators and providers.
- 4. Provide coaching, information, and support to teachers, directors and agency leadership affiliated with the program.
- 5. Raise community awareness on the importance of high-quality expanded learning; prepare marketing materials including news releases, flyers brochures, website content, and social media.
- 6. Plan, prioritize, assign, supervise, and review the work of staff responsible for providing Expanded Learning services; prepare work schedules for appropriate staff.

ESSENTIAL DUTIES AND RESPONSIBILITIES (cont.)

- 7. Select, train, supervise, and evaluate assigned personnel; work with employees to correct deficiencies.
- 8. Provide coaching to employees; collaborate on goal development, set clear expectations, provide constructive feedback, and check in regularly for understanding.
- 9. Maintain records pertaining to program services; compile reports and statistical information needed for evaluation of program effectiveness and planning of duties.
- 10. Attend conferences, trainings, and meetings as necessary.
- 11. Demonstrate attendance sufficient to complete the duties of the position as required.
- 12. Perform related duties similar to the above in scope and function as required.

QUALIFICATIONS (KNOWLEDGE, SKILL, ABILITY REQUIREMENTS)

Knowledge of:

- 1. Principles of effective supervision, leadership, training, coaching and performance evaluation.
- 2. Policies and regulations of programs within Orange County Expanded Learning, including but not limited to ASES, ASSETs, ELO-P and 21st CCLC.
- 3. Procedures, methods, and techniques of project and workflow management and organization.
- 4. Basic procedures, methods and techniques of budget control.
- 5. Recent developments, current literature, and information sources related to expanded learning programs.
- 6. California Education Code, California Administrative Code, and policies, rules, and regulations of the County Schools Office.

Ability and Skill to:

- 1. Interpret the organizational and division strategic plan and create relevant goals and plans for assigned areas.
- 2. Select, train, lead, coach, direct the work, supervise, and evaluate professional and technical employees; effectively delegate authority and responsibility.
- 3. Learn and implement policies and regulations of emerging programs within Orange County Expanded Learning.
- 4. Effectively adapt and adjust program services to meet changing priorities and customer specific needs.
- 5. Establish and maintain effective working relationships with various constituencies.
- 6. Interpret and explain laws, codes, contracts, policies, and procedures.
- 7. Research, write, and gather data for program evaluation; analyze information and prepare reports.

Ability and Skill to (cont.):

- 8. Develop and present professional development activities/trainings.
- 9. Prepare clear and concise correspondence, reports, and other written materials.
- 10. Analyze problems, identify alternative solutions, project consequences of proposed actions, and communicate clearly and concisely, both orally and in writing, in English.

Education, Training and Experience:

A typical way of obtaining the knowledge, skills, and abilities outlined above is Bachelor's degree from an accredited college or university with major course work in education or a related field, and three years of experience in a publicly-funded expanded program.

PHYSICAL AND MENTAL DEMANDS

The physical and mental demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Physical Demands

While performing the duties of this job, employees are regularly required to bend, stoop, push, pull, grasp, squat, twist, kneel, walk, sit, and reach to access materials or equipment and complete other tasks as assigned; lift and carry up to 25 pounds; and lift from ground, waist, chest, shoulder, and above shoulder level. The position may include occasional need to traverse uneven surfaces.

Employees in this classification are to be able to travel countywide to a variety of sites within a reasonable time frame; read written and electronic materials; communicate clearly in person, on the phone, and via email; and operate all required equipment.

Mental Demands

While performing the duties of this class, employees are regularly required to use written and oral communication skills; read and interpret information; analyze and solve problems; use mathematical reasoning; make observations; learn and apply new information or skills; perform highly detailed work; work on multiple, concurrent tasks with frequent interruptions; work under intensive deadlines and meet productivity requirements; and interact successfully with various groups of people encountered in the course of work.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Employee typically works in an office environment that is fast paced with high pressure. $_{10/23}$