Orange County Department of Education
Human Resources Department
Classified Management Class Specification

Program Specialist, Youth Development Programs

Class Code: 1552 Work Days: 210

GENERAL PURPOSE

Support the development, implementation, and management of youth development programs, including educational programs for school districts and community organizations; serve as a county representative to school districts and community agencies to promote mental health and wellness; and provide responsible and complex assistance to higher level management staff.

SUPERVISION RECEIVED AND EXERCISED

- 1. Receives direction from higher level management staff.
- 2. Exercises direct supervision over professional, technical, and clerical staff.

ESSENTIAL DUTIES AND RESPONSIBILITIES

This position description is intended to describe the general nature and level of work being performed by an employee assigned to this position. This description is not an exhaustive list of all duties, responsibilities, knowledge, skills, abilities, and working conditions associated with this position. All requirements are subject to possible modification to reasonably accommodate individuals with a disability.

- 1. Provide direction for the implementation of program goals, objectives, and strategic plan; establish schedules and methods for providing specialized services; and implement policies and procedures.
- 2. Plan and coordinate countywide youth development programs and facilitate activities to support educational programs.
- 3. Develop, promote, schedule, and facilitate trainings for school staff, students, and/or families on youth development, prevention and intervention, mental health and wellness, social-emotional learning, and youth engagement strategies.
- 4. Provide direction to and support for program staff and activities, including planning and conducting orientation meetings for school administrators, teachers, faculty, youth-serving organization directors, and service delivery staff.
- 5. Recruit and train advisors and students at schools and youth-serving organizations, assess needs and priorities at different program sites, and develop a plan of action to meet identified needs.
- 6. Oversee subcontracts with consultants, school districts, and/or community agencies.
- 7. Develop, monitor, and manage budgets for school and community-based projects.
- 8. Establish and maintain effective working relationships with state and local community organizations, businesses, and related groups.
- 9. Select, train, plan the work of, supervise, and evaluate staff; provide coaching to employees; collaborate on goal development; set clear expectations; provide constructive feedback; assist in improvement as needed; and check in regularly for understanding.

- 10. Maintain records pertaining to program services; compile reports and statistical information needed for evaluation of program effectiveness and planning of duties.
- 11. Demonstrate attendance sufficient to complete the duties of the position as required.
- 12. Perform related duties similar to the above in scope and function as required.

QUALIFICATIONS (KNOWLEDGE, SKILL, ABILITY REQUIREMENTS)

Knowledge of:

- 1. Principles of effective supervision, leadership, training, coaching, and performance evaluation.
- 2. Procedures, methods, and techniques of project and workflow management and organization.
- 3. Community-based organizations, educational agencies, law enforcement agencies, and other organizations related to the programs.
- 4. Modern principles and practices of program development, implementation, and adult learning.
- 5. Outreach strategies for multiple and diverse cultural audiences.
- 6. Effective strategies for working with youth related to youth development, including mental health, social and emotional learning, resiliency, asset building, and alcohol, tobacco, and other drug prevention.
- 7. California Education Code, California Administrative Code, and the policies, rules, and regulations of the County Schools Office.
- 8. Action planning and event planning strategies, including the development of goals, objectives, and brainstorming activities.
- 9. Recent developments, current literature, and information sources related to community involvement and organization.

Ability and Skill to:

- 1. Interpret the organizational and division strategic plan and create relevant goals and plans for assigned areas.
- 2. Select, train, lead, coach, direct the work of, supervise, and evaluate professional and technical employees; effectively delegate authority and responsibility.
- 3. Effectively adapt and adjust program services to meet changing priorities and customer-specific needs.
- 4. Establish and maintain effective working relationships with various constituencies.
- 5. Interpret and explain laws, codes, contracts, policies, and procedures.
- 6. Develop and present training materials.
- 7. Prepare clear and concise correspondence, reports, and other written materials.
- 8. Analyze problems, identify alternative solutions, project consequences of proposed actions, and implement recommendations in support of goals.

9. Communicate clearly and concisely, both orally and in writing, in English; and present information effectively in front of both large and small groups.

Education, Training, and Experience:

A typical way of obtaining the knowledge, skills, and abilities outlined above is a bachelor's degree in elementary or secondary education, health education, child and adolescent studies, counseling, or a related field and four (4) years of experience in youth development, prevention, or school-based programs; or an equivalent combination of training and experience.

PHYSICAL AND MENTAL DEMANDS

The physical and mental demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this class.

Physical Demands

Employees must be able to perform the essential functions of the position with or without accommodation. Employees in this classification must be able to travel countywide to a variety of sites within a reasonable time frame, read written and electronic materials, and communicate clearly with those contacted through the course of work (typically in person, on the phone, and via email); perform deskwork for extended periods; and access and operate all required equipment for job duties. The position may include occasional need to traverse uneven surfaces and move items weighing up to 25 pounds.

Mental Demands

While performing the duties of this class, employees are regularly required to use written and oral communication skills; read and interpret information; analyze and solve problems; use mathematical reasoning; make observations; learn and apply new information or skills; perform highly detailed work; work on multiple, concurrent tasks with frequent interruptions; work under intensive deadlines and meet productivity requirements; and interact successfully with various groups of people encountered in the course of work.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this class. Reasonable accommodations may be made to enable individuals with disabilities to perform essential functions.

Employee typically works in an office environment that is fast-paced with high pressure.