

Workflow Management Discussion

OCDE Executive Leadership Series 2/27/2012









About Chrysalis Enterprises

A Social Enterprise

Who we serve

Why we exist

Transitional Employment









Launching a Transition Program

Past Attempts

Strategic Planning

Data

Early Design & Implementation









The Workflow Issue

Department Culture

New Program Manager

We're Stuck!

Systematic Changes









What Has Worked For Us

Create a Shared Vision

Get on the Balcony

Build in Checkpoints

Take Bold Action





Open Discussion

